

Stabilization Grant Application – Monthly Update

Last Updated: 2/4/2022

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Overview

This job aid will provide the steps to view, add and submit records for the **North Carolina Early Childhood Stabilization Grant Relief Funding**. Ongoing monthly updates are required to stay in compliance with the terms of the program. The updates should be completed by each deadline posted on the Provider Portal.

Key items:

- Hyperlinks appear light blue and will provide additional information or navigation when selected.
- Asterisk * used to denote required information.
- Radio button —Used to select from a list of items.
- Next button —used to advance to the next section.



Submit Submit – used to submit updated information.

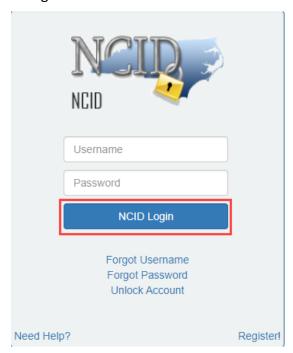
Step by Step Instructions

Log In/Logging Out

1. Starting on the NC FAST Program Portal Welcome Page, Click the **Stabilization Grants Login** button under Provider Portal.



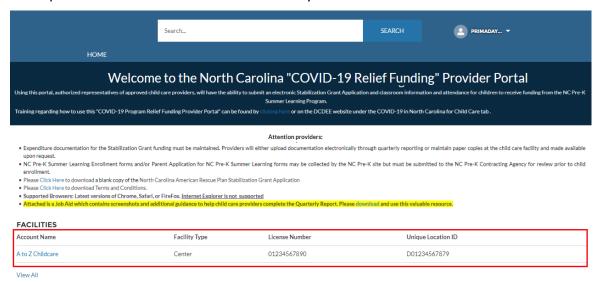
2. The NCID page displays, Enter your *Username* and *Password* then click **NCID Login** to log in.



Note: For assistance creating and linking your NCID, please refer to the *Provider Job Aid: Creating and Linking Your NCID.*

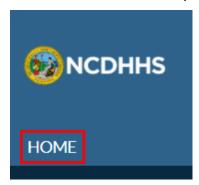


3. The COVID-19 Relief Funding Welcome page displays. A list of all the facilities that the applicant is linked to is shown. Account Name, Facility Type, License Number, Unique Location ID are listed for each facility.



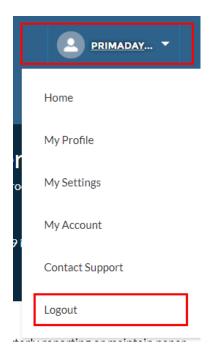
Notes:

- Review the list of facilities (if more than one is listed) and Account information displayed for each facility prior to beginning the updates.
- If the facility is not listed correctly, or displays any errors, contact the DCDEE Customer Service Unit at 1-800-859-0829 and select option 2, (919) 814-6300, select option 2 or DCDEE support@dhhs.nc.gov.
- 4. To return to the Welcome page click the **Home** button.



5. To exit, click the **NCID Username** (located in the top right corner) then select **Logout** from the drop-down menu.

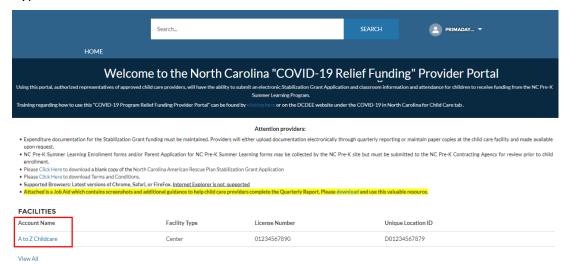




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Navigating to the Update

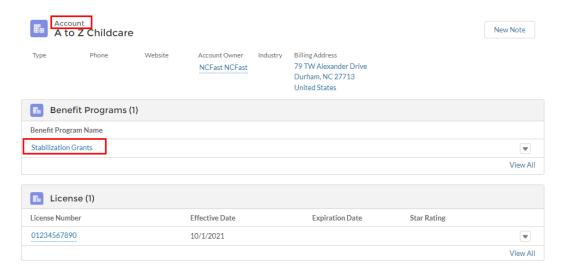
1. Starting on the Welcome page, select a facility by clicking the **Account Name** hyperlink under **FACILITIES**



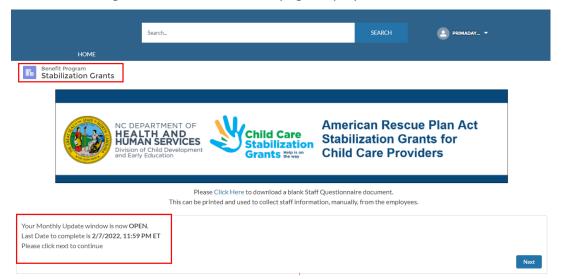
2. The Account page displays. The Provider Account (Account Name, Facility Type, License Number, Unique Location, Star Rating), Benefit Program Name, License



details, and Payments are shown. Review the information on this page for accuracy. Click the **Stabilization Grant** hyperlink under the Benefit Program Name.



3. The Benefit Program Stabilization Grants page displays.



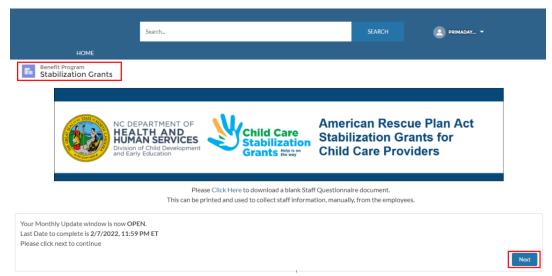
Note: Ongoing monthly updates are required to remain in compliance with the terms of the program. All monthly updates should be completed by each deadline posted on the Stabilization Grants page.

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Review without updates



4. Starting on the Benefit Program Stabilization Grants page, click Next.



5. The Monthly Update Questionnaire page displays. Scroll down and review the prepopulated information on the page.

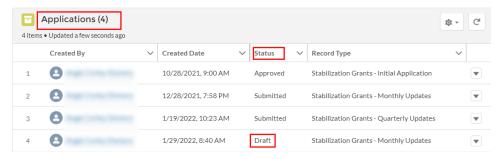


Notes:

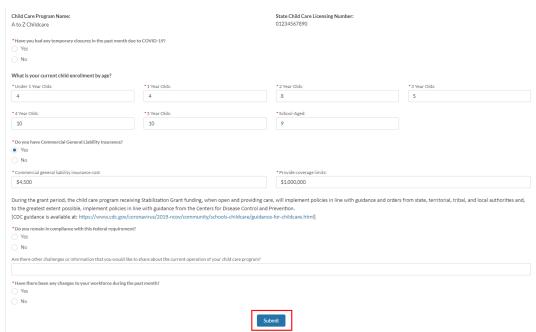
 Information is gathered from the approved Stabilization Grants application and subsequent Updates.



- Changes can be made each month with the monthly updates.
- Required information is notated with an asterisk (*).
- When the Stabilization Grant Monthly Update is initiated, a *Draft* status displays under the status column in the Applications section.



6. Click **Submit** if there are not any changes to be made. Follow the guidance the in the Submitted Updates section by clicking here.



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Review with updates

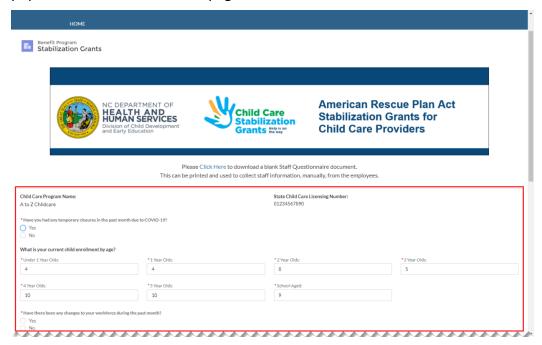
This section will provide guidance for information needed. All updates should be provided if there have been changes since the initial application or monthly update.



7. Starting on the Benefit Program Stabilization Grants page, click **Next**.



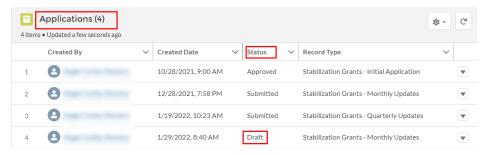
8. The Monthly Update Questionnaire page displays. Scroll down and review the prepopulated information on the page.



- Information is gathered from the approved Stabilization Grants application and subsequent Updates.
- Make changes to the current child enrollment if needed.



- Changes can be made each month with the monthly updates.
- Required information is notated with an asterisk (*).
- When the Stabilization Grant Monthly Update is initiated, a *Draft* status displays under the status column in the Applications section.



9. Starting with the question "Have you had any temporary closures in the past month due to COVID-19?", answer by selecting the applicable radio button.



10. When **Yes** is selected, an additional question displays. Enter the required information into the applicable entry field.



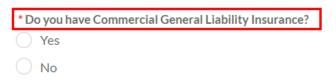
Notes:

- Only 225 characters can be entered into any entry field.
- An error message will display if information is missing.
- 11. Review and update, if applicable, the question "What is your current enrollment by age?".

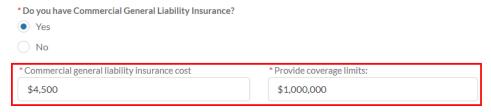




- Child Enrollment entry fields will be prepopulated.
- Information for child enrollment is gathered from the approved Stabilization Grants application and subsequent Updates.
- 12. Review and update, if applicable, the question "Do you have Commercial General Liability Insurance?".



13. When **Yes** is selected, additional questions display. Enter the required information into each applicable entry field.



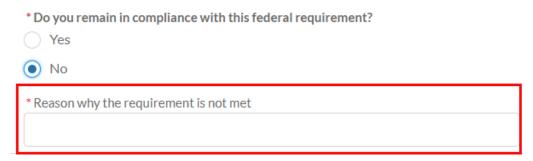
Notes:

- Enter only a numerical dollar amount.
- Commercial General Liability Insurance is prepopulated from the approved Initial Stabilization Application and subsequent Updates.
- An error message will display if information is missing.
- 14. Review the CDC guidance and the Stabilization Grant funding guidelines before proceeding to answer the next question. https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/guidance-for-childcare.html
- 15. Review and update, if applicable, the question "Do you remain in compliance with this federal requirement?".



16. When **No** is selected, an additional entry field will display. Enter the required information into each applicable entry field.





Notes:

- Only 225 characters can be entered into any entry field.
- An error message will display if information is missing.
- 17. This is an optional question, that will yield valuable information to improve the Stabilization Grant funding process.



18. Review and update, if applicable, the question "Have there been any changes to your workforce during the past month?".



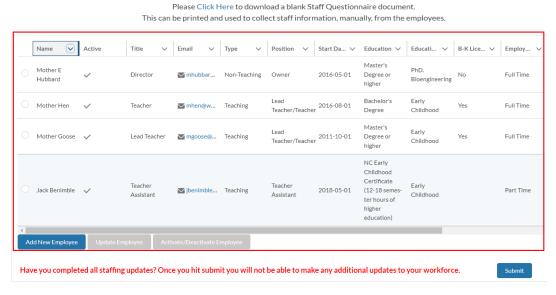
Notes:

- If there are not any other changes click Submit.
- Follow the guidance the in the Submitted Updates section by clicking here.
- a. When **Yes** is selected, the Next button and additional instructions display.





- All workforce changes need to be entered before completing the updates.
- The Next button displays only if there are changes in the workforce for the child care facility.
- 19. Click Next.
- 20. The Program Staff Information page displays.



Notes:

- All workforce changes need to be entered before completing the updates.
- Corrections to the workforce staffing can only be updated prior to selecting the Submit button.

Adding an Employee

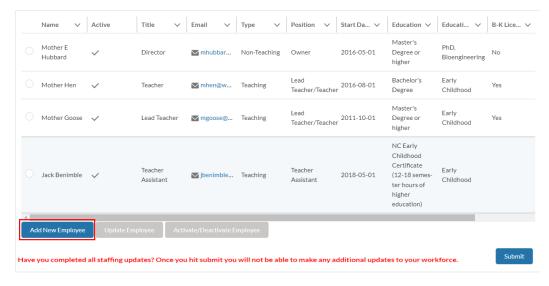
Use the following steps to add existing workforce staff's information for the childcare facility.

1. Click the **Add New Employee** hyperlink to enter program staff members (Administrative, Teaching, and Non-Teaching).



Please Click Here to download a blank Staff Questionnaire document.

This can be printed and used to collect staff information, manually, from the employees.



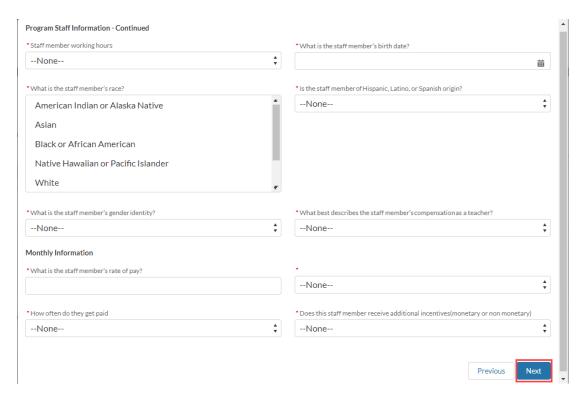
- PDF form can be downloaded and printed to give to each staff member to fill out prior.
- <u>Click here</u> for direction to download the form
- Enter both full-time and part-time staff.
- 2. The Program Staff Information wizard appears. This section should include the selected personnel for the facility (Administrative, Teaching, and Non-Teaching). Enter or select the required information for the staff member then click **Next.**



*Staff Member's First Name	* Staff Member's Last N	lame		
*Staff Member's Job Title	Staff Member's Email Ar	ddress		
*Type of Staff Member	*What position does th	e staff member serv	e in the program?	
None	♣None	None		
How long has the staff member worked at their current site? Pleas	if you hold more than one working se enter the month and year the staff	* Month		
member began working at your site.		1-1011211	* Year	
* What is the highest level of education the staff member has completed?			rear	
member began working at your site. * What is the highest level of education the staff	‡		Year	

- Based on choices selected, additional information may be required to proceed to the next page.
- When the educational level selected is post-secondary education (i.e., at least a NC Early Childhood Certificate or higher), additional fields will display.
- 3. The Program Staff Information Continued page displays. Enter or select the required information then click **Next.**



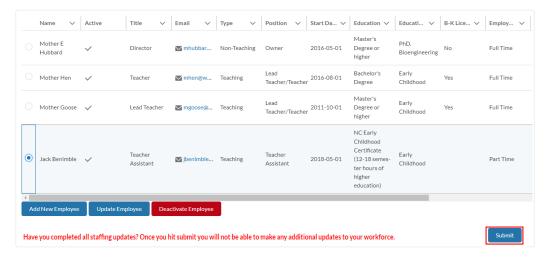


- This section should include all full and part-time personnel for the facility (Administrative, Teaching, and Non-Teaching).
- Expected payment amounts to employees should be rounded to the nearest cent.
- If a personnel staff member has more than one role, select the one that is performed most often.
- 4. Program Staff Information page displays. This page displays the name and information for each program staff member added. Review the information for the newly added program staff member.
- 5. Repeat steps 1-4 to add additional program staff members.
- 6. All updates to workforce staffing must be entered prior to clicking the **Submit** button.



Please Click Here to download a blank Staff Questionnaire document.

This can be printed and used to collect staff information, manually, from the employees.



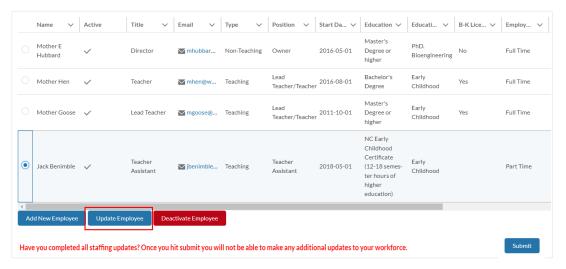
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Updating an Employee

Use the following steps to update an existing workforce staff's information for the childcare facility.

7. To update an employee's information, select the **Employee** radio button. Click the **Update Employee** hyperlink.

 $Please\ Click\ Here\ to\ download\ a\ blank\ Staff\ Questionnaire\ document.$ This can be printed and used to collect staff information, manually, from the employees.



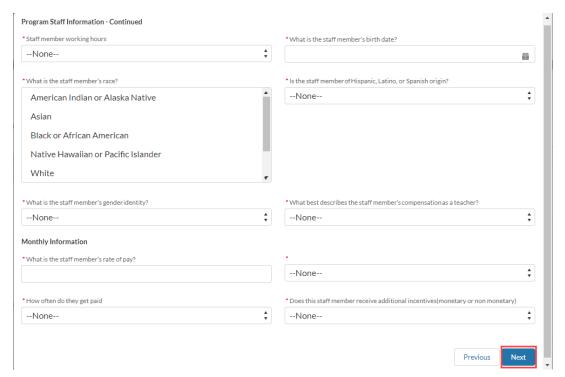


8. The Program Staff Information wizard appears. This section should include all personnel for the facility (Administrative, Teaching, and Non-Teaching). Enter or select the required information for the staff member then click **Next**.

Program Staff Information				
*Staff Member's First Name	* Staff Member's Last Name			
* Staff Member's Job Title	Staff Member's Email A	Address		
*Type of Staff Member	*What position does the staff member serve in the program?			
None ♣	None	None ♣		
	if you hold more than or working	ne position, identify	the position you are	e most
How long has the staff member worked at their current site? Please enter the	e month and year the staff	* Month	*Year	
member began working at your site.				
What is the highest level of education the staff member has completed?				
None				
				Next

9. The Program Staff Information - Continued page displays. Enter or select required information then click **Next.**

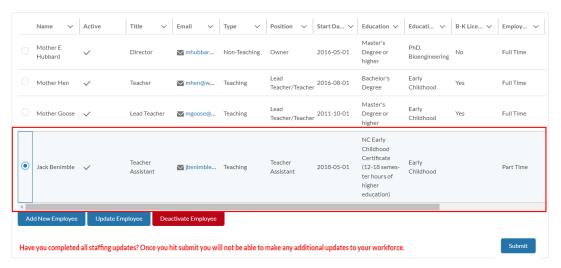




10. Program Staff Information page displays. This page displays the name and information for each program staff member. Review the information for the accuracy of the program staff member's update.

Please Click Here to download a blank Staff Questionnaire document.

This can be printed and used to collect staff information, manually, from the employees.

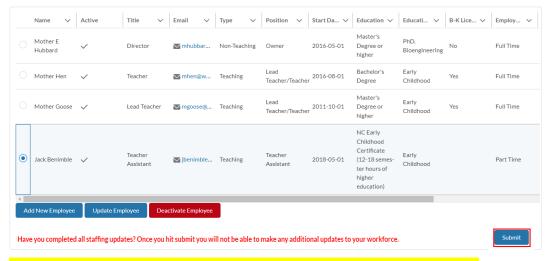


11. Click Submit.



Please Click Here to download a blank Staff Questionnaire document.

This can be printed and used to collect staff information, manually, from the employees

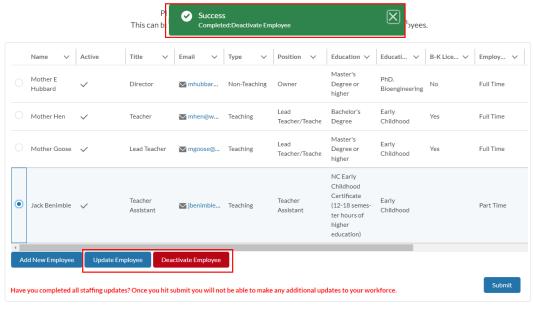


Note: All workforce staff updates must be made before you click Submit.

Deactivating or Activating an Employee

Use the following steps to deactivate or activate an existing workforce staff's information for the childcare facility.

1. To Deactivate an employee's information, select the **Employee** radio button. Click the **Deactivate Employee** button.





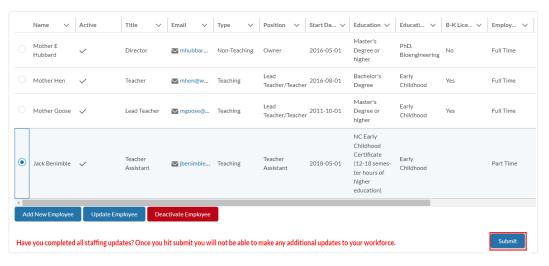
- There will be a notification that the employee was successfully deactivated.
- The selected employee will still show on the Program Staff page but will not be counted as a staff member for the program.
- The same process is used for activating a workforce staff employee by clicking on the **Activate Employee** button

Activate Employee

2. All updates must be entered prior to clicking the **Submit** button.

Please Click Here to download a blank Staff Questionnaire document.

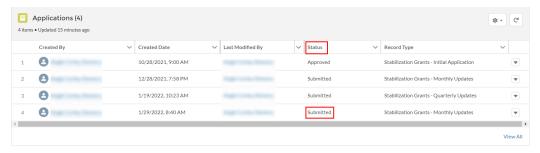
This can be printed and used to collect staff information, manually, from the employees.



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Submitted Updates

1. When the Stabilization Grant is Monthly Update is completed the Applications section will display *Submitted* under the Status column.





2. The next Quarterly or Monthly update will be indicated on the Stabilization Grant Application page.

Please Click Here to download a blank Staff Questionnaire document.

This can be printed and used to collect staff information, manually, from the employees.

Thank you for completing the North Carolina American Rescue Plan Stabilization Grant Application. Your Stabilization Grant Application has been received and no additional information is needed at the present time. Please note you should have received an email with PDF copies of your Stabilization Grant application and Terms and Conditions Document. Please retain these documents for future reference and proof of submission.

Note: If there are additional questions during an audit, a Customer Service Representative from DCDEE will contact you.

Your next Quarterly Update is on 1/1/2022, 12:00 AM

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Other Helpful Information

- 1. To do a Quarterly Update, refer to the *Stabilization Grant Quarterly Update* job aid for guidance.
- 2. To contact the DCDEE Customer Service Unit at 1-800-859-0829 and select Option 2, (919) 814-6300, select option 2, or DCDEE support@dhhs.nc.gov

Download a Document

 To download and print a copy of the Staff Questionnaire document, click the Click Here hyperlink, located on the Benefits Program Stabilization Grants page.

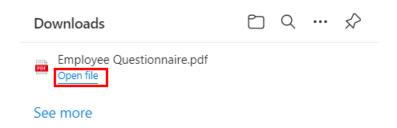


2. The PDF file will display, click **Download**.

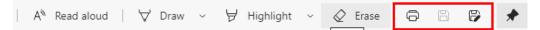


3. The Download pop-up appears, click the **Open file** hyperlink.





4. The document displays. Click the **Print** icon or the **Save** icon on the toolbar to *Print* or *Save* the file.



5. Click the **X** to close the PDF file.

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